



Standard Terms and Conditions

1. CKW Lifestyle Associates PTY Ltd will supply and invoice all goods and services as listed in the quote. CKW Lifestyle
2. CKW Lifestyle Associates PTY Ltd reserve the right to repossess all goods unpaid for in full and all goods belong to CKW Lifestyle Associates PTY Ltd and its subsidiaries / suppliers until paid for in full.
3. No third party negotiation will be deemed privy to any of our design work and costing, without our express consent.
4. No Design work / orders will be executed without the proper and effective payment as quoted for. Delays or failure to pay as requested may result in a 10% handling fee for redelivery, even if goods were booked and no delivery was made.
5. No goods will be released without proper payment as per the schedule agreed in the quote.
6. The Client reserves the right to check all quality within reason and make such or any discrepancy known to us in writing, within a period not exceeding 4 days of delivery, whereupon the final retainer of 10% or as quoted is required. Any discrepancy reported after 4 days will be subject to full payment first, before any corrections etc will be addressed.
7. CKW Lifestyle Associates PTY Ltd endeavours to provide a high standard of work to all our clients but cannot guarantee every item from every manufacturer. In the event a client finds fault with any goods, we will endeavour to correct and ensure same is corrected after inspection and agreement.
8. CKW Lifestyle Associates PTY Ltd will not be held liable for any late delivery due to circumstances out of our control. In this event, the client will be notified in writing prior to delivery of goods for which the client will be liable for any additional costs. Naturally only SIGNED AND CONFIRMED quotes will retain their pricing structures.
9. Imported goods are normally paid in full up front on placement of an order. CKW Lifestyle Associates PTY Ltd may not be held liable for a delay in imported goods. If a client cancels by way of any delay, all goods must be paid for in full and delivered in respect of costs or a 50% cancellation fee is due and will be levied to the client's account.
10. No order is completely confirmed without proper payments as reflected on such order. Client will be invoiced from time to time and payment thereof will be made within 48

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hours of receipt of said invoice. All invoices will be subject to statutory VAT rates from suppliers registered for VAT or in the event CKW's is VAT registered and presents such a VAT invoice.

11. All orders are subject to the intended delivery dates and we will endeavour to inform all our clients of any delays etc that may hamper the effective delivery of their orders.
12. Payment may be demanded for line items on an order, upon their completion for delivery. I.e. A client may not hold back payment for part delivery, whether in part or in full for the balance of orders due, when one or more items is delayed.
13. All cheque payments are subject to a 7 day clearance period and will not be deemed a viable payment until such is cleared at our bank for payment.
14. A client may be requested to submit a trade application with us for credibility purposes.
15. All relevant commissions and design fees are treated as part of any order. Any outstanding fees will result in the delay of goods / services as quoted for.
16. In the event of additional items/ works/ services being performed by the company OR GOODS SOURCED FROM SUPPLIERS we will levy the purchase / account with a 10 % commission on Structural items and 25% on Decorative items. This is payable on presentation of an invoice.
17. A client may not return goods for refund that have been specifically designed, manufactured and customized on C.O.M. or CMT save for where there is irrefutable fault with the quality of the item and it cannot be rectified. In the event of fault, we will be afforded the fair and reasonable opportunity to restore the item/s concerned. i.e. We cannot accept liability or goods returned for refund because a client has changed their mind.
18. All quotes accepted with either a signature of payment will constitute acceptance in full and all goods manufactured are subject to payment in full upon demand.
19. Should there be any variation to the original contract; the said variation will be invoiced immediately for payment on presentation.
20. CKW may at it's discretion alter it's terms and conditions to suit the nature of a project and this will be amended prior to the point of purchase of goods/ services or issued in writing as a suggested amendment to the client for his / her further approval should such become necessary.

CONFIRMATION:

Accepted on this _____ day of _____ 2014 at _____.

SIGNATURE OF CLIENT

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